

User Agreement (Public Offer)

Revision dated November 20, 2019

Moscow

1. General Provisions

1.1. This User Agreement (hereinafter referred to as the Agreement) regulates relations between the Site Administration www.meleton.ru (hereinafter referred to as the Site Administration) and the User of this site.

1.2. Site of the Internet resource www.meleton.ru (hereinafter referred to as the Site) is the property of the "IT Kantara Group OÜ".

1.3. The Meleton.ru administration reserves the right to make changes to the Agreement, which come into force from the moment of publication. The text of the current edition of the Agreement is always available at <https://www.meleton.ru/courses>

1.4. Using the Information portal Meleton.ru by the User means that the User accepts and undertakes to comply with all the following terms of this Agreement.

1.5. The User is personally responsible for checking this Agreement any for changes in it.

1.6. In order to work with the Site, the User is obliged to agree to and accept Agency agreement (<https://meleton.ru/docs/oferta-en.pdf>) and the License agreement (<https://meleton.ru/docs/licence-en.pdf>) in accordance with the created Accounts types on the site or refuse to use the site.

2. Basic terms

2.1. **The Site** - is a set of electronic documents (files) posted on the network, combined with a single theme, design and single address space of the domain: <https://www.meleton.ru>. The start page of the Site is available on the Internet at <https://www.meleton.ru>.

2.2. **The Site User (User or Payer according to the Agency Agreement <https://meleton.ru/docs/oferta-en.pdf>)** - a person who has passed the Registration procedure that has received an individual login and/or password and has his Profile. For the purposes of the User Agreement, the User is also understood as a person who has not passed the registration procedure but accesses the Site and/or uses and/or used it. Any person accessing to the site automatically confirms that they are fully in accordance with the provisions of the User Agreement, and that the requirements established by the User Agreement are applicable to them.

2.3. **Site Administration (Administration)** - IT Kantara Group OÜ,

PSRN: 1197746603780, TIN: 7722480101, IEC: 772201001

2.4. **Personal account** - password-protected Internet space. Contains user information and Content generated by the User. Account contains User's personal and contact information, including, but not limited to, postal and email addresses, texts, photos, videos, age, interests.

2.5. **Content** - any information and significant content of the information resource, including texts, reviews, comments, announcements, photos, videos, news and other materials left by the User on the Site under their Account.

3. Subject of the Agreement

3.1. This User Agreement (hereinafter referred to as an Agreement) is a legally binding agreement between the Site Administration and the User and regulates the use of the Information Portal. The User is recognized as an individual who has duly joined this Agreement.

3.2. The text of the Agreement is displayed to the User when registering at the Site <http://www.meleton.ru> (hereinafter referred to as the Site). The Agreement comes into force from the moment the User agrees to its terms by registering and is valid for the entire time of providing and using the services.

4. Rights and obligations of the parties

4.1. The Site Administration has the right:

4.1.1. to change the terms of use of the Site, as well as change the content of this Site. Changes come into force from the date of publication of the new edition of the Agreement on the Site.

4.1.2. to change the Site design, its content, list of services, to change or to supplement the scripts, software and other objects used or stored on the site at any time;

4.1.3. to send, if necessary, e-mail messages to Users regarding the use of the Site;

4.1.4. to change (moderate) or delete any content that violates this Agreement, as well as suspend, restrict or terminate User's access to all or any of the sections or services of the Site with or without prior notice.

4.1.5. to restrict access to the Site if the User violates the terms of this Agreement

4.1.6. to assist Users (Payers) in communication with the Principles, including on the issue of refunds of paid products.

4.2. The user has the right:

4.2.1. to post content that does not contradict this Agreement;

4.2.2. to contact the Site Administration in order to resolve disputes;

4.2.3. to contact the Site Administration demanding the refund of the paid course/product/consultation/subscription and other paid products posted on the Site within 3 calendar days from the date of payment by the User. After this period, the User has the right to send his refund requirement to the Principal, to whom User paid through the Agent (Site Administration).

4.2.4. to read the terms of purchase of courses or information and consulting products at the time of payment on the product payment page. The User understands that the cost and conditions of product use on the site are formed by the Principal.

4.3 The User undertakes:

4.3.1. to take appropriate measures to ensure the security of personal login and password to access the Site;

4.3.2. to regularly check the content of this Agreement in order to recognize its changes in a timely manner.

4.3.3. to carry full responsibility for any actions performed by the User using their account, as well as for any consequences that may have resulted or resulted from such use of it;

4.3.4. The User, using a particular section of the site, undertakes to follow the rules for using this section of the site, if any exist and are described in this section.

4.3.5. Using information from the Site, the User is aware of and accepts the risks associated with its possible inaccuracy, as well as the fact that some information may seem like a threatening, offensive, slanderous, deliberately false, rude, obscene. If this happens, the User must immediately inform the Administration about the presence of such information.

4.3.6. The User is notified and agrees that they do not have the right to make claims to the Administrator in the case of failure to indicate their personal data during registration or the indication of personal data that does not correspond to the data indicated in the civil passport.

5. Responsibility

5.1. Any losses that the User may incur in case of a deliberate or careless violation of any provision of this Agreement, as well as due to unauthorized access to other Users' communications, the Site Administration is not reimbursed.

5.2. The site administration is not responsible for:

5.2.1. delays or failures in the process of performing the operation occurred due to force majeure, as well as any incidental problems in telecommunication, computer, electrical and other adjacent systems.

5.2.2. actions of transfers, banks, payment systems and delays associated with their work.

5.2.3. proper functioning of the Site, if the User does not have the necessary technical means to use it, and also does not carry any obligations to provide users with such means.

This Agreement on the Site is prohibited:

5.3. to place commercial offers, campaign materials, distribute spam, and any other obsessive information;

5.4. to place any information that violates the rights of users or third parties to intellectual property objects;

5.5. to sexually harass, oppress, insult, or otherwise maliciously harass any natural or legal person, the User of the site;

5.6. to download, publish and transmit the following Content:

5.6.1. illegal;

5.6.2. offensive in relation to other users and third parties;

5.6.3. vulgar, obscene, of pornographic nature;

5.6.4. of an official nature or not subject to disclosure;

5.6.5. violating the rights of third parties;

5.6.6. of an advertising nature;

5.6.7. containing threats, slanderous, discrediting information;

5.6.8. fraudulent in nature

6. Final conditions

6.1. The Site Administration does not accept counter proposals from the User regarding the changes of this User Agreement.

6.2. The User's reviews posted on the Site are not confidential information and can be used by the Site Administration without restrictions.

6.3. The User and the Site Administration will try to resolve all the disputes and disagreements between them through negotiations. If it is impossible to resolve disputes and disagreements through negotiations, they are subject to consideration in the relevant court at the location of the Site Administration.